



Transforming 800 Healthcare Employees into AI-Ready Professionals

Client: Healthcare Organization (800+ employees)

Duration: 1 Year

Program: AI Education Package

⌚ The Challenge

A healthcare organization's shared service center needed to build AI literacy across 800 operational and IT resources, requiring practical education in AI tools for daily tasks like meeting notes taking, brainstorming sessions, and proposal preparation to drive productivity and innovation.

👥 Our Approach: AI Champions Model

Strategic train-the-trainer methodology with designated AI Champions as internal enablers, focusing on practical AI applications for shared service center operations.

AI Champions Training: 40 designated enablers from diverse departments trained as internal AI advocates

Continuous Learning: Structured curriculum covering AI fundamentals, practical applications (meeting notes, brainstorming, proposals), and best practices

Cascading Education: AI Champions delivered targeted, role-specific training to their teams

Hands-On Workshops: Interactive sessions focused on real operational scenarios: meeting notes automation, AI-powered brainstorming, and proposal drafting

↗ Results Achieved

>80%

AI Awareness across 800+ employees with organization-wide understanding

40

AI Champions driving continuous adoption and supporting colleagues

100%

Cultural transformation with innovation-focused mindset

Sustainable

Internal capability for ongoing education without external dependency

Smart Enterprise Consulting

contact@smartenterpriseconsulting.com | smartenterpriseconsulting.com